

## **TERMS AND CONDITIONS OF THE MONEY VISA PREPAID CARD - DOCTOR ON CALL- E-PHARMACY CAMPAIGN**

This Merchante Visa Prepaid Card - Doctor On Call- E-Pharmacy Campaign (“Campaign”) is subject to following terms and conditions: -

### **1. Organizer**

The Campaign is organised by Merchante Asia Sdn Bhd (410591-T) (hereinafter referred interchangeably as “Organizer” or “Merchante”). For this Campaign, Merchante has allocated a promo-code (**EPMTRADE**) which allows for RM5 off when spend amount RM50 and above on Doctor On Call- E-Pharmacy. This promo-code is only available for the first 1000 redemptions (“Total Redemptions”).

### **2. Campaign Period**

This Campaign shall run from 00:00 hours (MYT) on 15<sup>th</sup> May 2020 until 23:59 hours (MYT) on the 31<sup>st</sup> December 2020 or until the Total Redemptions have been made (“Campaign Period”).

### **3. Eligibility**

The Campaign is open to all Merchante Money Visa Prepaid Cardholders (hereinafter referred as Cardholder(s)). Cardholder(s) whose accounts have been suspended, cancelled or terminated before, during or after Campaign Period are not entitled to participate in this Campaign.

### **4. Campaign Mechanics**

4.1 To participate in the Campaign, eligible Cardholder(s) must complete the following steps:

- Step 1: Access the Doctor On Call- E-Pharmacy on the Merchante Money Visa Prepaid Card Mobile App (“MM App”);
- Step 2: Select items for intended purchase. Items should be at least RM50.
- Step 3: Key in the promo-code **EPMTRADE**;
- Step 4: Discount of RM5 will be deducted from the total purchase amount;
- Step 5: In payment section, select “Credit / Debit Card” as payment method;
- Step 6: Key in your Merchante Money Visa Prepaid Card details i.e. cardholder name, 16-digit Card number, CVC number and expiry date accordingly. For card issuing bank, select “other” and input “Merchante”
- Step 7: Get OTP to confirm order and proceed to make payment;
- Step 8: Once payment is successful promo-code is successfully redeemed.

4.2 Subject to Total Redemptions stated in **Section 1** above the promo-code may only be redeemed by eligible Cardholders once.

### **5. Other Terms**

5.1 In addition to the terms and conditions hereunder, the MVPC Cardholder(s) shall be bound by the terms and conditions of the MVPC Cardholder Agreement.

5.2 Merchante is not and shall not be held responsible for any delay, error or any other problems in the operation of the Campaign caused by or arising from breakdown, technical malfunction of any computer online system, servers or providers, computer equipment, software and/or at any web site or the telecommunications service or a combination thereof,

including injury or damage to you or to any other person's computer or mobile phone related to and/or resulting from participating or downloading materials in or in connection with the Campaign.

- 5.3 In no event will the Merchante and their respective affiliates, subsidiaries and related companies, their respective advertising or promotion agencies or their respective officers, directors, employees, members, shareholders, attorneys, representatives and agents (collectively, "Affiliates"), be responsible or liable for any damages or losses of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of your entry in the Campaign. By participating in the Campaign, you hereby release and agree to hold harmless the Organiser and their Affiliates from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that they may have, or which may arise, whether in whole or in part, and whether directly or indirectly.
- 5.4 Merchante and their Affiliates make no warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability or fitness for a particular purpose.
- 5.5 Notwithstanding any of the foregoing, Merchante reserves the right as it deems fit to vary or change, cancel, terminate, withdraw, or suspend the Campaign and/or replace the Campaign with another similar campaign, or program without prior notice. Such variation, changes, cancellation, termination, withdrawal or suspension will be notified by posting on the Merchante's Website <https://www.merchantrademoney.com/> or in any other manner as Merchante deems fit. In this respect, participating eligible Cardholder(s) signifies their agreement and undertaking to access the Website at regular intervals to view and ensure that any variations or changes which Merchante may affect from time to time. The participating eligible Cardholder(s) also agree that their participation in the Campaign will constitute their acceptance of the terms hereunder (as varied from time to time).
- 5.6 No third parties shall have any rights under the terms and conditions of this Campaign.
- 5.7 For any assistance and/or feedback related to this Campaign, eligible Cardholder(s) can contact Merchante's Customer center by calling +603-8313-8606 or via e-mail to [customerservice@merchantrademoney.com](mailto:customerservice@merchantrademoney.com)
- 5.8 The Campaign and terms hereunder are governed by the laws of Malaysia.